

22nd & 23rd September 2026

Treehouse Hotel, Blackfriars Street, Manchester M3 2EQ

How far can we go with Connected Travel?

DAY 1		TUESDAY, 22 nd SEPTEMBER 2026	
No.	Time	Session	Speaker
9.00		Arrivals, Registrations, Refreshments and Exhibition	
1	09.30	Opening statements and welcoming address	Simon Ardron, Department for Transport Annabel Cartwright, Smartex
2	09.40	Keynote: Welcome from Transport for Greater Manchester	t.b.c., TfGM
3	09.50	Digitising Greater Manchester's young person's pass... a model for concessions?	Philippa Shellard & Martin Bell, TfGM
4	10.10	Connected Travel Strategy update	t.b.c., DfT
5	10.40	Lead Sponsor address: Keeping customers happy in a devolved Britain	Mostafa Gulam, Alison Pilling & Steve Ramsay, Innovatious
11.00		Refreshment Break and Exhibition	
6	11.30	GBR update	t.b.c., Great British Railways
7	11.50	RDG update	Thomas Kounnas & Mark Johnston, Rail Delivery Group
8	12.10	CPT update	Aaron Hill, Confederation of Passenger Transport
9	12.30	Why customers don't care about ABT	Emma Handby, Liverpool City Region CA
10	12.50	Integrating buses, trams and trains without juggling multiple tickets	Jay Clifford, East Midlands Combined CA
1.10		Luncheon and Exhibition	
11	2.00	Ticketing & Payments vs Retail in Connected Transport	John Henshall, TravelMaster
12	2.20	How connected are we, using public transport in Lancashire?	Ian Barratt, Lancashire CC
13	2.40	Connected Travel: Mobilising Towards an Integrated Transport Network	Suzanne Hutchinson, Gareth Mead & Joe Sutherland, South Yorkshire Mayoral CA
14	3.00	Project Coral update	Sam Basford, West Midlands CA & t.b.c., Littlepay
15	3.30	Better Connected promises the seamless journey. Who delivers it?	Antony Lain, Osmodal
3.50		Refreshment Break and Exhibition	
16	4.10	We've Digitised the Journey, But Have We Improved It?	Paul Windsor, Vix Technology
17	4.30	Supplier and Operator Partnerships for the Future of Ticketing	Jason Stevens-Read, TransMach
18	4.50	Ticket retailing in the West Midlands across Bus, Tram and Train	Lance Cole, West Midlands CA
19	5.10	Levelling the Playing Field: How Accessible AI Empowers the Transport Industry	Richard McLester, JourneyRight
20	5.30	INIT update	t.b.c., INIT
5.50		End Day 1 and Drinks Reception	
7.15		Event Dinner at <u>Gusto Manchester</u>	

Lead Sponsor:
















22nd & 23rd September 2026

Treehouse Hotel, Blackfriars Street, Manchester M3 2EQ

How far can we go with Connected Travel?

DAY 2		WEDNESDAY, 23 rd SEPTEMBER 2026	
No.	Time	Session	Speaker
08.30		Arrivals, Registration, Refreshments and Exhibition	
21	9.00	Welcome back: opening remarks	Simon Ardron, Department for Transport Annabel Cartwright, Smartex
22	9.05	The customer perspective	Louise Coward, Transport Focus
23	9.25	Connected on Paper, Disconnected in Practice: Why Multi-Operator Data Rarely Behaves	Iko-ei-Ojo Akoh, Lighthouse Data Analytics
24	9.45	Mobile validation and inspection of contactless PAYG cards	Matt Smallwood & Hannah Southerington, Magellan
25	10.05	Why we need to stop saying 'London-style' integrated transport	Thomas Ableman, Freewheeling
26	10.20	Seamless, connected, multimodal, Joined-up Journeys: the CiCoBW (Germany) model for UK cross-mayoral-border ticketing	Paula Ruoff, FAIRTIQ
27	10.40	The Payment Footprint: Using Payment Data to Enable Connected Travel	Wido Beekman, XPP
11.00		Refreshment Break and Exhibition	
28	11.30	Update from Ticketer	t.b.c., Ticketer
29	11.50	Making the most of Project Coral in non-combined authority areas	Andrew Seedhouse, SAM
30	12.10	Regional update from Scotland	Juliet Bell, Transport Scotland
31	12.30	Bus Data Analytics in Wales in preparation for Franchising	Ian Robinsons, Transport for Wales
32	12.50	Translink Ticketing - Better. Connected	Mark Davidson, Translink
33	1.10	Train operator perspective on Connected Travel	t.b.c., Train Operator
34	1.30	Franchising, technologies and data from an operator perspective	Sam Greaves, Tower Transit
1.50		Luncheon and Exhibition	
35	2.35	TellUs: A national Passenger Safety Reporting scheme for the UK	Steve Bulley, Intelligent Transport Advisory
36	3.15	AI in transit	t.b.c.
37	2.55	A view of the future	Max Sugarman, ITS
38	3.35	Event closing remarks	Annabel Cartwright, Smartex
3.40		TCF26 closes	

Lead Sponsor:

INNOVAT!OUS

cammx

FAIRTIQ
Public transport made easy.

init

JOURNEYRIGHT

littlepay

MAGELLAN

nmi

OSMODAL
VALUE IN MOTION

PARAGON ID

SAM

ticketer

TRANSMACH
Leave ticketing to us

VIX