

22nd &amp; 23rd September 2026

Treehouse Hotel, Blackfriars Street, Manchester M3 2EQ

How far can we go with Connected Travel?

| DAY 1 |       | TUESDAY, 22nd SEPTEMBER 2026                                                      |                                                                                                                                           |
|-------|-------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| No.   | Time  | Session                                                                           | Speaker                                                                                                                                   |
| 9.00  |       | Arrivals, Registrations, Refreshments and Exhibition                              |                                                                                                                                           |
| 1     | 09.30 | Opening statements and welcoming address                                          | Simon Ardron, <b>Department for Transport &amp; Annabel Cartwright, Smartex</b>                                                           |
| 2     | 09.40 | Keynote: Welcome from Transport for Greater Manchester                            | t.b.c., <b>Transport for Greater Manchester</b>                                                                                           |
| 3     | 09.50 | Digitising Greater Manchester's young person's pass... a model for concessions?   | Philippa Shellard & Martin Bell, <b>Transport for Greater Manchester</b>                                                                  |
| 4     | 10.10 | Connected Travel Strategy update                                                  | Adam Duggan, <b>Department for Transport</b>                                                                                              |
| 5     | 10.40 | Lead Sponsor address: Keeping customers happy in a devolved Britain               | Alison Pilling, <b>Innovatious</b>                                                                                                        |
| 11.00 |       | Refreshment Break and Exhibition                                                  |                                                                                                                                           |
| 6     | 11.30 | Partnering for Progress: Delivering the Fares, Ticketing & Retail Transformation  | Merel Van Den Booman & Lucy Dean, <b>Fares, Ticketing &amp; Retail Team</b><br>Thomas Kounnas & Mark Johnston, <b>Rail Delivery Group</b> |
| 7     | 12.10 | Partnerships in Action                                                            | Aaron Hill, <b>Confederation of Passenger Transport</b>                                                                                   |
| 8     | 12.30 | Ticketing & Payments vs Retail in Connected Transport                             | John Henshall, <b>TravelMaster</b>                                                                                                        |
| 9     | 12.50 | Making the most of Project Coral in non-combined authority areas                  | James Bloor, <b>Smart Applications Management</b>                                                                                         |
| 1.10  |       | Luncheon and Exhibition                                                           |                                                                                                                                           |
| 10    | 2.00  | The experience of moving from 4 LAs to one MCA                                    | Jay Clifford, <b>East Midlands Combined CA</b>                                                                                            |
| 11    | 2.20  | How connected are we?                                                             | Andrew Highfield, <b>Cambridgeshire &amp; Peterborough CA</b>                                                                             |
| 12    | 2.40  | Connected Travel: Mobilising Towards an Integrated Transport Network              | Suzanne Hutchinson, Gareth Mead & Joe Sutherland, <b>South Yorkshire Mayoral CA</b>                                                       |
| 13    | 3.00  | Project Coral update                                                              | Sam Basford & Carl Jackson, <b>WMCA</b><br>& Sarah McLaughlin, <b>Littlepay</b>                                                           |
| 14    | 3.30  | Better Connected promises the seamless journey. Who delivers it?                  | Antony Lain, <b>Osmodal</b>                                                                                                               |
| 3.50  |       | Refreshment Break and Exhibition                                                  |                                                                                                                                           |
| 15    | 4.10  | We've Digitised the Journey, But Have We Improved It?                             | Paul Windsor, <b>Vix Technology</b>                                                                                                       |
| 16    | 4.30  | Supplier and Operator Partnerships for the Future of Ticketing                    | Jason Stevens-Read, <b>TransMach</b>                                                                                                      |
| 17    | 4.50  | Ticket retailing in the West Midlands across Bus, Tram and Train                  | Lance Cole & Louise Bessant, <b>West Midlands CA</b>                                                                                      |
| 18    | 5.10  | Levelling the Playing Field: How Accessible AI Empowers the Transport Industry    | Richard McLester, <b>JourneyRight</b>                                                                                                     |
| 19    | 5.30  | Connected Mobility: Creating Better Journeys Through Data-Driven Public Transport | Paul Gwynn, <b>INIT</b>                                                                                                                   |
| 5.50  |       | End Day 1 and Drinks Reception                                                    |                                                                                                                                           |
| 7.15  |       | Event Dinner at <a href="#">Browns Manchester</a>                                 |                                                                                                                                           |

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| DAY 2 |       | WEDNESDAY, 23 <sup>rd</sup> SEPTEMBER 2026                                                                            |                                                                                     |
|-------|-------|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| No.   | Time  | Session                                                                                                               | Speaker                                                                             |
| 08.30 |       | Arrivals, Registration, Refreshments and Exhibition                                                                   |                                                                                     |
| 20    | 9.00  | Welcome back: opening remarks                                                                                         | Simon Ardron, <b>Department for Transport</b><br>Annabel Cartwright, <b>Smartex</b> |
| 21    | 9.05  | The customer perspective                                                                                              | Louise Coward, <b>Transport Focus</b>                                               |
| 22    | 9.25  | Connected on Paper, Disconnected in Practice: Why Multi-Operator Data Rarely Behaves                                  | Iko-ei-Ojo Akoh,<br><b>Lighthouse Data Analytics</b>                                |
| 23    | 9.45  | Mobile validation and inspection of contactless PAYG cards                                                            | Matt Smallwood &<br>Hannah Southerington, <b>Magellan</b>                           |
| 24    | 10.05 | Why we need to stop saying 'London-style' integrated transport                                                        | Thomas Ableman, <b>Freewheeling</b>                                                 |
| 25    | 10.20 | Seamless, connected, multimodal, Joined-up Journeys: the CiCoBW (Germany) model for UK cross-mayoral-border ticketing | Paula Ruoff, <b>FAIRTIQ</b>                                                         |
| 26    | 10.40 | The Payment Footprint: Using Payment Data to Enable Connected Travel                                                  | Wido Beekman, <b>XPP</b>                                                            |
| 11.00 |       | Refreshment Break and Exhibition                                                                                      |                                                                                     |
| 27    | 11.30 | The connected travel data dividend                                                                                    | Lucy Naylor & Callum Huntingdon, <b>Ticketeer</b>                                   |
| 28    | 11.50 | Regional update from Scotland                                                                                         | Juliet Bell, <b>Transport Scotland</b>                                              |
| 29    | 12.10 | Bus Data Analytics in Wales in preparation for Franchising                                                            | Ian Robinsons, <b>Transport for Wales</b> &<br>Michael Wevill, <b>Equal Route</b>   |
| 30    | 12.30 | Translink Ticketing - Better. Connected                                                                               | Mark Davidson, <b>Translink</b>                                                     |
| 31    | 12.50 | Why customers don't care about ABT                                                                                    | Emma Handby, <b>Liverpool City Region CA</b>                                        |
| 32    | 1.10  | Train operator perspective on Connected Travel                                                                        | t.b.c., <b>Train Operator</b>                                                       |
| 33    | 1.30  | Franchising, technologies and data from an operator perspective                                                       | Sam Greaves, <b>Tower Transit</b>                                                   |
| 1.50  |       | Luncheon and Exhibition                                                                                               |                                                                                     |
| 34    | 2.35  | TellUs: A national Passenger Safety Reporting scheme for the UK                                                       | Steve Bulley & Mark Davies,<br><b>Intelligent Transport Advisory</b>                |
| 35    | 2.55  | The future of AI in transit                                                                                           | Kevin Farquharson, <b>Consult Hyperion</b>                                          |
| 36    | 3.15  | A view of the future                                                                                                  | Max Sugarman, <b>ITS UK</b>                                                         |
| 37    | 3.35  | Event closing remarks                                                                                                 | Annabel Cartwright, <b>Smartex</b>                                                  |
| 3.40  |       | TCF26 closes                                                                                                          |                                                                                     |

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