

Kindly supported by:



**24th & 25th September 2024**

**Civic Centre, Barras Bridge, Newcastle upon Tyne NE1 8QH**

*Do current approaches to ticketing meet the needs of the customer? Do regional schemes add up to a national solution?*

DAY 1		TUESDAY, 24 <sup>th</sup> SEPTEMBER 2024	
No.	Time	Session	Speaker
<b>9.00</b>		<b>Arrivals, Registration, Refreshments and Exhibition</b>	
1	9.30	Opening statements and welcoming address	Simon Ardron, <b>Department for Transport</b> Annabel Cartwright, <b>Smartex</b>
2	9.40	Keynote: Update from Nexus	t.b.c., <b>Nexus</b>
3	10.00	Lead Sponsor Session: The future of ticketing	Anita Mercury, <b>Euclid</b>
4	10.20	Fare evasion and fraud prevention; digital exclusion	Louise Coward, <b>Transport Focus</b>
5	10.40	Implementing a multi-operator, multi-modal barcode/QR ticket	John Henshall, <b>TravelMaster</b>
<b>11.00</b>		<b>Refreshment Break and Exhibition</b>	
6	11.30	EMV standards for Rail	John Backway, <b>Rail Delivery Group</b>
7	11.45	The ITSO Specification Transformation	Ben Mottram, <b>ITSO</b>
8	12.00	Project Oval update	Simon Ardron, <b>DfT</b>
9	12.15	Digital/Smart in Scotland	Juliet Bell, <b>Transport Scotland</b>
10	12.30	Delivering fares and ticketing innovation in Wales	Ian Robinson, <b>Transport for Wales</b>
11	12.45	Update from Northern Ireland	William McGookin, <b>Translink</b>
<b>1.00</b>		<b>Luncheon - kindly sponsored by INIT - and Exhibition</b>	
12	1.45	SAM and National Procurement Hub update	Andrew Seedhouse, <b>SAM</b>
13	2.00	Multi Operator cEMV Broker update	Carl Jackson, <b>Transport for West Midlands</b>
14	2.15	Midlands Connect update	Bharat Pathania, <b>Midlands Connect</b>
15	2.30	Greater Manchester update	t.b.c., <b>Transport for Greater Manchester</b>
16	2.45	Placing the passenger first in Connected Journeys	Matt Smallwood, <b>Transport for the North</b>
17	3.00	Do current approaches to ticketing meet the needs of the customer? Do regional schemes add up to a national solution?	<b>Panel session: All of the above</b>
<b>3.30</b>		<b>Refreshment Break and Exhibition</b>	
18	3.55	Inclusive Ticketing: Modernizing Public Transport Concessions	t.b.c., <b>Littlepay</b>
19	4.10	Enhanced ticketing system for Supertram	Minesh Vandra, <b>TransMach Systems</b>
20	4.25	One account, One journey, Any mode: The Future of UK Ticketing?	Sam Rudder, <b>The Hub Company</b>
21	4.40	Update on Retail Accreditation Testing (RAT)	Melvin Mayes, <b>JourneyRight</b>
22	4.55	Supplier update session	Peter Alcock, <b>NMI</b>
23	5.10	Smart Travel Partnerships & Travel Demand Management	Andrew Steele, <b>You. Smart. Thing.</b>
24	5.25	Supplier update session	Nick Tasker, <b>Worldline</b>
<b>5.40</b>		<b>End Day 1 and Drinks Reception - kindly sponsored by Consult Hyperion (in exhibition room)</b>	
<b>7.15</b>		<b>Event Dinner in <a href="#">The Mansion House</a></b>	

Lead Sponsor:



Kindly supported by:



**24th & 25th September 2024**  
**Civic Centre, Barras Bridge, Newcastle upon Tyne NE1 8QH**

*Do current approaches to ticketing meet the needs of the customer? Do regional schemes add up to a national solution?*

DAY 2		WEDNESDAY, 25 <sup>th</sup> SEPTEMBER 2024	
No.	Time	Session	Speaker
<b>9.00 Arrivals, Registration, Refreshments and Exhibition</b>			
25	9.30	Welcome back: opening remarks	Simon Ardron, <b>Department for Transport</b> Annabel Cartwright, <b>Smartex</b>
26	9.35	GBRTT 'Fares, Ticketing and Retail'	t.b.c., <b>GBRTT</b>
27	9.55	Supplier update session	Mostafa Gulam, <b>Innovatious</b>
28	10.10	Case study on expanding tap-to-pay for international tourists - Rome's underground and buses	Markus Brinkmeier, <b>UnionPay</b>
29	10.25	PARs, PANs and Payments - optimising operator / agency card losses and costs	Michael Walters, <b>Tikpay</b>
30	10.40	Frictionless payment for urban mobility	Wido Beekman, <b>Vayapay</b>
31	10.55	The benefits of real-time ABT	Jens Mullak, <b>INIT</b>
<b>11.10 Refreshment Break and Exhibition</b>			
32	11.30	Considering future ticketing requirements from a customer's perspective	Tim Roberts, <b>Tracsis iBlocks</b>
33	11.45	Is Tokenisation the key to enabling MaaS and Multi-operator ticketing?	t.b.c., <b>Consult Hyperion</b>
34	12.00	Contactless EMV Transit Tokenisation - development of an international standard	Chris Queree, <b>Queree Consulting</b>
35	12.15	Leveraging ITxPT Standardization to Overcome Ticketing and MaaS Challenges	John-Peter Veldkamp, <b>Ximedes</b>
36	12.30	Kent County Council MaaS Pilot update	t.b.c., <b>Kent County Council</b>
37	12.45	These are some of the offers available in Lancashire – are we joined up?	Ian Barratt, <b>Lancashire County Council</b>
<b>1.00 Luncheon - kindly sponsored by Worldline - and Exhibition</b>			
38	1.40	Tokenisation - common/universal token?	<b>Panel session: All of the above</b>
39	2.10	Is PAYG harming the economy? Can retail help?	Richard Rowson, <b>F17</b>
40	2.25	AI in transport	Christine Lefroy-Owen, <b>Northern</b>
41	2.40	The secrets of understanding government Special Advisers and their ministers	Simon Jones, <b>Freelance Senior Business Adviser</b>
42	3.00	Event closing statements	Annabel Cartwright, <b>Smartex</b>
3.10	<b>TCF24 closes</b>		

Lead Sponsor:

