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24th & 25th September 2024

Civic Centre, Barras Bridge, Newcastle upon Tyne NE1 8QH

Do current approaches to ticketing meet the needs of the customer? Do regional schemes add up to a national solution?

| DAY 1 | | TUESDAY, 24 th SEPTEMBER 2024 | |
|---|-------|---|---|
| No. | Time | Session | Speaker |
| 9.00 Arrivals, Registration, Refreshments and Exhibition | | | |
| 1 | 9.30 | Opening statements and welcoming address | Simon Ardron, Department for Transport Annabel Cartwright, Smartex |
| 2 | 9.40 | Keynote: Update from Nexus | t.b.c., Nexus |
| 3 | 10.00 | Lead Sponsor Session: The future of ticketing | Anita Mercury, Euclid |
| 4 | 10.20 | Fare evasion and fraud prevention; digital exclusion | Louise Coward, Transport Focus |
| 5 | 10.40 | Implementing a multi-operator, multi-modal barcode/QR ticket | John Henshall, TravelMaster |
| 11.00 Refreshment Break – kindly sponsored by <i>Osmodal Group</i> - and Exhibition | | | |
| 6 | 11.30 | Rail Industry Ticketing Strategy | Kamelia Jones, Rail Delivery Group |
| 7 | 11.45 | The ITSO Specification Transformation | Dave Roberts, ITSO |
| 8 | 12.00 | Project Oval update | Simon Ardron, DfT |
| 9 | 12.15 | Delivering fares and ticketing innovation in Wales | Ian Robinson, Transport for Wales |
| 10 | 12.30 | Update from Northern Ireland | William McGookin, Translink |
| 12.45 Luncheon - kindly sponsored by <i>INIT</i> - and Exhibition | | | |
| 11 | 1.45 | SAM and National Procurement Hub update | Andrew Seedhouse, SAM |
| 12 | 2.00 | Multi Operator cEMV Broker update | Carl Jackson, Transport for West Midlands |
| 13 | 2.15 | Midlands Connect update | Bharat Pathania, Midlands Connect |
| 14 | 2.30 | Placing the passenger first in Connected Journeys | Matt Smallwood, Transport for the North |
| 15 | 2.45 | Do current approaches to ticketing meet the needs of the customer? Do regional schemes add up to a national solution? | Panel session: All of the above |
| 3.20 Refreshment Break – kindly sponsored by <i>Osmodal Group</i> - and Exhibition | | | |
| 16 | 3.45 | Inclusive Ticketing: Modernizing Public Transport Concessions | Sarah McLaughlin, Littlepay |
| 17 | 4.00 | Enhanced ticketing system for Supertram | Minesh Vandra, TransMach Systems |
| 18 | 4.15 | One account, One journey, Any mode: The Future of UK Ticketing? | Sam Rudder, The Hub Company |
| 19 | 4.30 | Update on Retail Accreditation Testing (RAT) | Melvin Mayes, JourneyRight |
| 20 | 4.45 | Smart Travel Partnerships & Travel Demand Management | Andrew Steele, You. Smart. Thing. |
| 21 | 5.00 | Payments in Transport | Nick Tasker, Worldline |
| 22 | 5.15 | Supplier update session | Brad Lee, Masabi |
| 5.30 End Day 1 and Drinks Reception - kindly sponsored by <i>Consult Hyperion</i> (in exhibition room) | | | |
| 7.15 Event Dinner in <u>The Mansion House</u> | | | |

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| DAY 2 | | WEDNESDAY, 25 th SEPTEMBER 2024 | |
|---|-------|--|---|
| No. | Time | Session | Speaker |
| 9.00 Arrivals, Registration, Refreshments and Exhibition | | | |
| 23 | 9.30 | Welcome back: opening remarks | Simon Ardron, Department for Transport Annabel Cartwright, Smartex |
| 24 | 9.35 | GBRTT 'Fares, Ticketing and Retail' | Declan Whelan, GBRTT |
| 25 | 9.55 | Travelling Beyond the Islands | Mostafa Gulam, Innovatious John Backway, Rail Delivery Group |
| 26 | 10.15 | Case study on expanding tap-to-pay for international tourists - Rome's underground and buses | Markus Brinkmeier, UnionPay |
| 27 | 10.30 | PARs, PANs and Payments - optimising operator / agency card losses and costs | Michael Walters, Tikpay |
| 28 | 10.45 | Frictionless payment for urban mobility | Wido Beekman, Vayapay |
| 29 | 11.00 | The benefits of real-time ABT | Jens Mullak, INIT |
| 11.15 Refreshment Break – kindly sponsored by Osmodal Group - and Exhibition | | | |
| 30 | 11.35 | Considering future ticketing requirements from a customer's perspective | Tim Roberts, Tracsis iBlocks |
| 31 | 11.50 | Is Tokenisation the key to enabling MaaS and Multi-operator ticketing? | t.b.c., Consult Hyperion |
| 32 | 12.05 | Contactless EMV Transit Tokenisation - development of an international standard | Chris Queree, Queree Consulting |
| 33 | 12.20 | Leveraging ITxPT Standardization to Overcome Ticketing and MaaS Challenges | John-Peter Veldkamp, Ximedes |
| 34 | 12.35 | Kent County Council MaaS Pilot update | t.b.c., Kent County Council |
| 35 | 12.50 | These are some of the offers available in Lancashire – are we joined up? | Ian Barratt, Lancashire County Council |
| 1.05 Luncheon - kindly sponsored by Worldline - and Exhibition | | | |
| 36 | 1.45 | Tokenisation - common/universal token? | Panel session: All of the above |
| 37 | 2.15 | Do you have to wear a dress? My role as a male ally for Women in Transport | Michael Wevill, on behalf of WiT |
| 38 | 2.30 | Is PAYG harming the economy? Can retail help? | Richard Rowson, F17 |
| 39 | 2.45 | AI in transport | Christine Lefroy-Owen, Northern |
| 40 | 3.00 | The secrets of understanding government Special Advisers and their ministers | Simon Jones, Freelance Senior Business Adviser |
| 41 | 3.20 | Event closing statements | Annabel Cartwright, Smartex |
| 3.30 TCF24 closes | | | |

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