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24th & 25th September 2024

Civic Centre, Barras Bridge, Newcastle upon Tyne NE1 8QH

Do current approaches to ticketing meet the needs of the customer? Do regional schemes add up to a national solution?

DAY 1		TUESDAY, 24 th SEPTEMBER 2024	
No.	Time	Session	Speaker
9.00		Arrivals, Registration, Refreshments and Exhibition	
1	9.30	Opening statements and welcoming address	Simon Ardron, Department for Transport Annabel Cartwright, Smartex
2	9.40	Keynote: Update from Nexus	t.b.c., Nexus
3	10.00	Lead Sponsor Session: The future of ticketing	Anita Mercury, Euclid
4	10.20	Fare evasion and fraud prevention; digital exclusion	Louise Coward, Transport Focus
5	10.40	Implementing a multi-operator, multi-modal barcode/QR ticket	John Henshall, TravelMaster
11.00		Refreshment Break – kindly sponsored by <i>Osmodal Group</i> - and Exhibition	
6	11.30	Rail Industry Ticketing Strategy	Kamelia Jones, Rail Delivery Group
7	11.45	The ITSO Specification Transformation	Dave Roberts, ITSO
8	12.00	Project Oval update	Simon Ardron, DfT
9	12.15	Delivering fares and ticketing innovation in Wales	Ian Robinson, Transport for Wales
10	12.30	Update from Northern Ireland	William McGookin, Translink
12.45		Luncheon - kindly sponsored by <i>INIT</i> - and Exhibition	
11	1.35	SAM and National Procurement Hub update	Andrew Seedhouse, SAM
12	1.50	Multi Operator cEMV Broker update	Carl Jackson, Transport for West Midlands
13	2.05	Midlands Connect update	Bharat Pathania, Midlands Connect
14	2.20	Greater Manchester update	t.b.c., Transport for Greater Manchester
15	2.35	Placing the passenger first in Connected Journeys	Matt Smallwood, Transport for the North
16	2.50	Do current approaches to ticketing meet the needs of the customer? Do regional schemes add up to a national solution?	Panel session: All of the above
3.30		Refreshment Break – kindly sponsored by <i>Osmodal Group</i> - and Exhibition	
17	3.55	Inclusive Ticketing: Modernizing Public Transport Concessions	Sarah McLaughlin, Littlepay
18	4.10	Enhanced ticketing system for Supertram	Minesh Vandra, TransMach Systems
19	4.25	One account, One journey, Any mode: The Future of UK Ticketing?	Sam Rudder, The Hub Company
20	4.40	Update on Retail Accreditation Testing (RAT)	Melvin Mayes, JourneyRight
21	4.55	Smart Travel Partnerships & Travel Demand Management	Andrew Steele, You. Smart. Thing.
22	5.10	Supplier update session	Nick Tasker, Worldline
23	5.25	Supplier update session	Brad Lee, Masabi
5.40		End Day 1 and Drinks Reception - kindly sponsored by <i>Consult Hyperion</i> (in exhibition room)	
7.15		Event Dinner in The Mansion House	

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DAY 2		WEDNESDAY, 25 th SEPTEMBER 2024	
No.	Time	Session	Speaker
9.00 Arrivals, Registration, Refreshments and Exhibition			
24	9.30	Welcome back: opening remarks	Simon Ardron, Department for Transport Annabel Cartwright, Smartex
25	9.35	GBRTT 'Fares, Ticketing and Retail'	Declan Whelan, GBRTT
26	9.55	Travelling Beyond the Islands	Mostafa Gulam, Innovatious John Backway, Rail Delivery Group
27	10.15	Case study on expanding tap-to-pay for international tourists - Rome's underground and buses	Markus Brinkmeier, UnionPay
28	10.30	PARs, PANs and Payments - optimising operator / agency card losses and costs	Michael Walters, Tikpay
29	10.45	Frictionless payment for urban mobility	Wido Beekman, Vayapay
30	11.00	The benefits of real-time ABT	Jens Mullak, INIT
11.15 Refreshment Break – kindly sponsored by Osmodal Group - and Exhibition			
31	11.35	Considering future ticketing requirements from a customer's perspective	Tim Roberts, Tracsis iBlocks
32	11.50	Is Tokenisation the key to enabling MaaS and Multi-operator ticketing?	t.b.c., Consult Hyperion
33	12.05	Contactless EMV Transit Tokenisation - development of an international standard	Chris Queree, Queree Consulting
34	12.20	Leveraging ITxPT Standardization to Overcome Ticketing and MaaS Challenges	John-Peter Veldkamp, Ximedes
35	12.35	Kent County Council MaaS Pilot update	t.b.c., Kent County Council
36	12.50	These are some of the offers available in Lancashire – are we joined up?	Ian Barratt, Lancashire County Council
1.05 Luncheon - kindly sponsored by Worldline - and Exhibition			
37	1.45	Tokenisation - common/universal token?	Panel session: All of the above
38	2.15	Do you have to wear a dress? My role as a male ally for Women in Transport	Michael Wevill, on behalf of WiT
39	2.30	Is PAYG harming the economy? Can retail help?	Richard Rowson, F17
40	2.45	AI in transport	Christine Lefroy-Owen, Northern
41	3.00	The secrets of understanding government Special Advisers and their ministers	Simon Jones, Freelance Senior Business Adviser
42	3.20	Event closing statements	Annabel Cartwright, Smartex
3.30 TCF24 closes			

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