

TCF 23



26th & 27th September 2023

Maritime Museum, Royal Albert Dock, Liverpool L3 4AQ

Kindly supported by



DAY 1		TUESDAY, 26 th SEPTEMBER 2023	
No.	Time	Session	Speaker
9.00 Arrivals, Registration, Refreshments and Exhibition			
1	9.30	Opening statements and welcoming address	Simon Ardron, Department for Transport
2	9.40	Keynote: update from Liverpool	Suzanne Grant, Merseyrail
3	10.00	Lead Sponsor session: The future of ticketing	Richard Blackburn-Hughes, Ticketer
4	10.20	The challenge of getting people back onto public transport	Louise Coward, Transport Focus
5	10.35	Multi-operator ticketing: delivery amongst unique challenges	John Henshall, TravelMaster
6	10.50	DRT-led solutions for providing transport in low-density populations	Alice Missler Hertfordshire County Council
11.05 Refreshment Break and Exhibition			
7	11.30	Future rail ticketing developments	John Backway, RDG
8	11.45	Ramping Up Breeze: Learnings from our marketing campaign	Conrad Haigh, Solent Transport
9	12.00	Nexus update	Andy Bairstow, Nexus
10	12.15	Lancashire's BSIP and Ticketing progress	Ian Barratt, Lancashire County Council
11	12.30	Rural Tourism 5.0: Using space technologies to deliver sustainable rural tourism	Andrew Steele, You.Smart.Thing
12	12.45	Enabling ABT for all	Minesh Vandra, TransMach
1.00 Luncheon - kindly sponsored by INIT - and Exhibition			
13	1.50	Update from Wales	Huw Morgan, Transport for Wales
14	2.05	Update from Northern Ireland	William McGookin, Translink
15	2.20	Launching the UK's first Autonomous Bus service, AB1	Steven Russell, Stagecoach Bus
16	2.35	The Road to MaaS: How to deploy a smart transport platform	Guy Sutherland, UrbanThings
17	2.50	Glimble App: A mobility solution for flexible travel options	Hans Lingeman, Arriva Nederland
18	3.05	Multi Op with barcode and cEMV	Kevin Farquharson, STAG
19	3.20	Is Ultra-Wide Band the future transit payment technology?	Gary Munro, Consult Hyperion
3.35 Refreshment Break and Exhibition			
20	3.55	The National Mobilities Procurement Framework	Andrew Seedhouse, SAM
21	4.10	Enabling digital freedom and who gets left behind	Victoria Hull, Debit My Mobile
22	4.25	Ticketing with a modular ITxPT based architecture	Gunnar Rehbein, INIT-KA
23	4.40	Minimum Viable MaaS	Tom Quay, Passenger
24	4.55	Optimising your payments strategy for Transit & Mobility	Kanan Keeney, NMI
25	5.10	T.b.c.	Paul Griffin, Littlepay
26	5.25	Q&A and General Discussion with day's speakers	All
5.45 End Day 1 and Drinks Reception - kindly sponsored by Consult Hyperion (in exhibition room)			
7.15 Event Dinner in Gusto Italian			

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DAY 2		WEDNESDAY, 27th SEPTEMBER 2023	
No.	Time	Session	Speaker
9.00		Arrivals, Registration, Refreshments and Exhibition	
27	9.30	Welcome back: opening remarks	Simon Ardron, Department for Transport
28	9.35	Where are we now in UK public transport, where do we want to get to, and why?: a reality check	t.b.c., Essex County Council
29	9.50	The future of bus	t.b.c.
30	10.05	Increasing ridership with data driven marketing	Steve Broadley, FAIRTIQ
31	10.20	Connected Mobility strategy for the North	Matt Smallwood, TfN
32	10.35	How do we protect customers and staff when systems fail?	Melvin Mayes, JourneyRight
33	10.50	MaaS needs multi-operator system integration...or does it?	Sam Rudder, The Hub
34	11.05	Developing a new future	Dave Roberts, ITSO
11.20		Refreshment Break and Exhibition	
35	11.40	Account Based Ticketing - not as expensive as you thought	Michael Wevill, SYSTRA
36	11.55	EMV ABT systems	Mostafa Gulam, Steve Ramsay & Alison Pilling Innovatious
37	12.10	How to get Regional & Interoperable ABT and c-EMV to work	Ben Whitaker & Brad Lee, Masabi
38	12.25	Contactless EMV PAYG on the TfW Rail Network	Tim Brewer, iBlocks
39	12.40	Swift update	Matthew Lewis, TfWM
40	12.55	Midlands Connect update	Bharat Pathania, Midlands Connect
41	1.10	Q&A and general discussion with morning's speakers	All
1.30		Luncheon and Exhibition	
42	2.15	Incentivising Sustainable Travel in London & New York	Jeremy Acklam, Axon Vibe
43	2.30	Rail retailing, loyalty in retailing, digital, and fares reform	Mark Plowright, Virgin Trains Ticketing
44	2.45	The future of payments in bus	Luke Taylor-Sales, Metrobus
45	3.00	Supporting economic growth while delivering a decarbonised transport system	Prof. Philip Greening Heriot Watt University
46	3.15	Privacy, digital identity and building trust	Simon Laker, Consult Hyperion
47	3.45	Transport regulatory developments	Chris Hillcoat, KPMG
48	4.00	Event closing statements	Richard Poynder & Annabel Cartwright, Smartex
4.15		TCF23 closes	

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