

# TCF 23



26th & 27th September 2023

[Maritime Museum, Royal Albert Dock, Liverpool L3 4AQ](#)

Kindly supported by



DAY 1		TUESDAY, 26 <sup>th</sup> SEPTEMBER 2023	
No.	Time	Session	Speaker
<b>9.00 Arrivals, Registration, Refreshments and Exhibition</b>			
1	9.30	Opening statements and welcoming address	Simon Ardron, <b>Department for Transport</b>
2	9.40	Keynote: update from Liverpool	Suzanne Grant, <b>Merseyrail</b>
3	10.00	Lead Sponsor session: The future of ticketing	Richard Blackburn-Hughes, <b>Ticketeer</b>
4	10.20	Encouraging passenger ridership	Louise Coward, <b>Transport Focus</b>
5	10.35	The future of bus	t.b.c.
6	10.50	Multi-operator ticketing: delivery amongst unique challenges	John Henshall, <b>TravelMaster</b>
<b>11.05 Refreshment Break and Exhibition</b>			
7	11.30	Future rail ticketing developments	John Backway, <b>RDG</b>
8	11.45	Ramping Up Breeze: Learnings from our marketing campaign	Conrad Haigh, <b>Solent Transport</b>
9	12.00	Nexus update	Andy Bairstow, <b>Nexus</b>
10	12.15	Lancashire's BSIP and Ticketing progress	Ian Barratt, <b>Lancashire County Council</b>
11	12.30	Rural Tourism 5.0: Using space technologies to deliver sustainable rural tourism	Andrew Steele, <b>You.Smart.Thing</b>
12	12.45	Getting more out of ticketing	Minesh Vandra, <b>TransMach</b>
<b>1.00 Luncheon - kindly sponsored by INIT - and Exhibition</b>			
13	1.50	Update from Wales	Huw Morgan, <b>Transport for Wales</b>
14	2.05	Update from Scotland	t.b.c., <b>Transport Scotland</b>
15	2.20	Update from Northern Ireland	William McGookin, <b>Translink</b>
16	2.35	The Road to MaaS: How to deploy a smart transport platform	Guy Sutherland, <b>UrbanThings</b>
17	2.50	Glimble App: A mobility solution for flexible travel options	Hans Lingeman, <b>Arriva Nederland</b>
18	3.05	Multi Op with barcode and cEMV	Kevin Farquharson, <b>STAG</b>
19	3.20	Is Ultra-Wide Band the future transit payment technology?	Gary Munro, <b>Consult Hyperion</b>
<b>3.35 Refreshment Break and Exhibition</b>			
20	3.55	The National Mobilities Procurement Framework	Andrew Seedhouse, <b>SAM</b>
21	4.10	Enabling digital freedom and who gets left behind	Dave Roberts, <b>Debit My Mobile</b>
22	4.25	Regional MaaS in Southern Germany	Roxana Hess, <b>INIT</b>
23	4.40	Minimum Viable MaaS	Tom Quay, <b>Passenger</b>
24	4.55	Optimising your payments strategy for Transit & Mobility	Kanan Keeney, <b>NMI</b>
25	5.10	T.b.c.	t.b.c., <b>Littlepay</b>
26	5.25	Q&A and General Discussion with day's speakers	All
<b>5.45 End Day 1 and Drinks Reception - kindly sponsored by Consult Hyperion (in exhibition room)</b>			
<b>7.15 Event Dinner in <a href="#">Gusto Italian</a></b>			

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DAY 2		WEDNESDAY, 27 <sup>th</sup> SEPTEMBER 2023	
No.	Time	Session	Speaker
9.00		<b>Arrivals, Registration, Refreshments and Exhibition</b>	
27	9.30	Welcome back: opening remarks	Simon Ardron, <b>Department for Transport</b>
28	9.35	The long-term strategy for rail	t.b.c.
29	9.50	Successful DRT-led solutions for providing transport in low density populations	t.b.c., <b>Hertfordshire County Council</b>
30	10.05	Increasing ridership with data driven marketing	Steve Broadley, <b>FAIRTIQ</b>
31	10.20	Connected Mobility strategy for the North	Matt Smallwood, <b>TfN</b>
32	10.35	How do we protect customers and staff when systems fail?	Melvin Mayes, <b>JourneyRight</b>
33	10.50	MaaS needs multi-operator system integration...or does it?	Sam Rudder, <b>The Hub</b>
34	11.05	Developing a new future	Dan Bruno, <b>ITSO</b>
11.20		<b>Refreshment Break and Exhibition</b>	
35	11.40	Account Based Ticketing - not as expensive as you thought	Michael Wevill, <b>SYSTRA</b>
36	11.55	EMV ABT systems	Mostafa Gulam, Steve Ramsay & Alison Pilling <b>Innovatious</b>
37	12.10	T.b.c.	Ben Whitaker & Brad Lee, <b>Masabi</b>
38	12.25	T.b.c.	t.b.c., <b>iBlocks</b>
39	12.40	Swift update	Matthew Lewis, <b>TfWM</b>
40	12.55	Midlands Connect update	Bharat Pathania, <b>Midlands Connect</b>
41	1.10	Q&A and general discussion with morning's speakers	All
1.30		<b>Luncheon and Exhibition</b>	
42	2.15	Rail retailing, loyalty in retailing, digital, and fares reform	Mark Plowright, <b>Virgin Rail</b>
43	2.30	The future of payments in bus	Luke Taylor-Sales, <b>Metrobus</b>
44	2.45	The future of EV	Tom Buck, <b>SWARCO</b>
45	3.00	Launching the UK's first Autonomous Bus service, AB1	Steven Russell, <b>Stagecoach Bus</b>
46	3.15	Supporting economic growth while delivering a decarbonised transport system	t.b.c.
3.30		<b>Refreshment Break and Exhibition</b>	
47	3.45	Privacy, digital identity and building trust	Simon Laker, <b>Consult Hyperion</b>
48	4.00	Regulatory developments	t.b.c.
49	4.15	Event closing statements	Richard Poynder & Annabel Cartwright, <b>Smartex</b>
4.20		<b>TCF23 closes</b>	

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