



TCF MEETING AGENDA

Date: Tuesday, 24th February 2026

Venue: [Novotel London Tower Bridge, 10 Pepys Street, London EC3N 2NR](#)

Start Time: 9.30am registrations for 10.00am start

Time	Topic	Speaker
9.30am	<i>Arrivals, registration and refreshments</i>	
10.00	Welcome and introduction	Simon Ardron, DfT Annabel Cartwright, Smartex
10.10	BODS: Maximising the benefits for passengers and operators	John Birtwistle First Bus
10.40	The Evolution of Account-Based Ticketing (ABT): Unlocking Value for Travellers to Create Additional Benefits for Operators and Authorities	Paulo Santos UbiRider
11.10	Fares policies and the role of smart technology in implementing innovative fare strategies	John Henshall TravelMaster
11.40	How customer expectations have moved on towards automation of calculating best fares	Luke Taylor-Sales Brighton & Hove, Metrobus
12.10	<i>Refreshment break</i>	
12.40	Integrating Rail Ticketing for a seamless customer journey	Lucy Whitehead Worldline
1.00	Implementing multi-modal and multi-operator ticketing solutions	Steve Ramsay Innovatious
1.30	Creating Accessible Futures: Making Transport Work for Everyone	Gordon McCullough Research Institute for Disabled Consumers (RiDC)
2.00	Meeting close	Annabel Cartwright Smartex
2.05	<i>Luncheon and informal drinks reception</i>	

Next TCF meeting: 23rd June, London

If your organisation would like to present at a future meeting, please contact Annabel Cartwright annabel@smartex.com

Whilst every effort is made to maintain the above schedule for this meeting, Smartex cannot accept any responsibility for late changes to sessions, speakers or timings, necessitated for reasons beyond its control

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Postal & Registered Address: 8A The Mount, High Street, Toft, Cambridgeshire CB23 2RL, England

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