



TCF MEETING AGENDA

Date: Thursday, 23rd June 2022

Venue: Browns Covent Garden, 82-84 St Martin's Lane, London WC2N 4AG [Directions](#)

Start Time: 9.30am for 10.00am

Time	Topic	Speaker
9.30am	Arrivals, registration and refreshments	
10.00	Introduction and news	Simon Ardron Department for Transport
10.10	BSIP and other recent local transport funding outcomes	Martin Rose Department for Transport
10.40	How the rail industry is transforming ticketing and customer experience following the Great British Railways White Paper	John Backway Rail Delivery Group
11.10	Refreshment break	
11.40	An overview of a joined-up vision for ticketing across the Northern Authorities	Matt Smallwood Transport for the North
12.10pm	Increasing ridership post Covid	Richard Pennant-Jones Great Western Railway
12.40	Luncheon	
1.40	Transit solutions across international markets	Jeremy Abbott UnionPay International
2.10	The customer experience in Nottingham	Jay Clifford Nottingham City Council
2.40	Meeting summary & close	Simon Ardron Department for Transport
2.50	Informal drinks reception	

Next TCF meeting: **TCF22** - 27th & 28th September, Birmingham

If your organisation would like to present at a future meeting, please contact Annabel Cartwright annabel@smartex.com

Whilst every effort is made to maintain the above schedule for this meeting, Smartex cannot accept any responsibility for late changes to sessions, speakers or timings, necessitated for reasons beyond its control

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