



TCF MEETING AGENDA

Date: Tuesday, 12th March 2024

Venue: Brown's Browns Butlers Wharf, 26 Shad Thames, Butlers Wharf, London SE1 2YG

Start Time: 9.30am registrations for 10.00am start

Time	Topic	Speaker
9.30am	<i>Arrivals, registration and refreshments</i>	
10.00	Welcome and introduction	Simon Ardron, DfT , Annabel Cartwright, Smartex
10.10	The industry approach to fares	Declan Whelan Great British Railways Transition Team
10.40	Using fares and ticketing to balance customer, commercial and operational needs	Duncan Henry Independent Consultant
11.10	Development and implementation of a mobile PAYG solution on UK rail using digital barcode	Tim Brewer iBlocks
11.40	<i>Refreshment break</i>	
12.10	Towards a Customer First Railway	Martin Howell Worldline
12.40	Friend or Foe – third party retailers	Stuart McLay National Express Bus
1.10	STAG update on contactless in transit and the need for Governance	Kevin Farquharson STAG
1.20	Ticketing Trends: Learning from National Initiatives in Europe	Raphael Klaja Former DGITM Representative
1.50	Meeting summary & close	Simon Ardron Department for Transport
2.00	<i>Luncheon and informal drinks reception</i>	

Next TCF meeting: **Tuesday, 25th June 2024, London**

If your organisation would like to present at a future meeting, please contact Annabel Cartwright annabel@smartex.com

Whilst every effort is made to maintain the above schedule for this meeting, Smartex cannot accept any responsibility for late changes to sessions, speakers or timings, necessitated for reasons beyond its control

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