

FUTURE PAYMENTS FORUM

MEETING AGENDA

Date: Thursday, 4th May 2023

Venue: Brown's Browns Butlers Wharf, 26 Shad Thames, Butlers Wharf, London SE1 2YG

Start: 9.15am registrations for 9.45am start

Time	Topic	Speaker
9.15am	<i>Arrivals, registration and refreshments</i>	
9.45	<p>Welcome, introduction and setting the scene This meeting will focus on the needs, in relation to payments, of key sectors including Government, mass transit, higher education and retail.</p> <p>The retail payments industry product set has largely been shaped by meeting the needs of account holders and improving the operational costs of delivering them. The needs of those organisations that accept them have often been ignored. Over time these needs have diverged from the capability of the current offerings. Even where there has been effort to adapt to specific sectorial needs, such as the mass-transport sector, there is still a gap.</p> <p>This meeting of the FPF will consider the needs of four sectors that increasingly rely on mass retail payment methods. The Forum will consider those needs, the gap between capability and requirement and their future needs. The discussion will inform the selection of speakers for the next meeting in which the FPF will consider what the supply-side is focused on in the next 3 years.</p>	<p>Adrian Cannon <i>FPF Chair</i> Witstock</p>
10.00	Government Sector	<p>Adrian Cannon <i>FPF Chair</i> Witstock</p>
10.30	Mass transit Sector	<p>Luke Taylor-Sales <i>Head of Customer Experience</i> Brighton & Hove, Metrobus</p>
11.15	<i>Refreshment break</i>	
11.45	Higher Education Sector	<p>Matthew Cox <i>PoS & Payments Technology Consultant</i> Keneton Enterprises</p>
12.15	Retail Sector	<p>Laura McCracken <i>MD, Commerce & Payments</i> Accenture</p>
1.00	Looking forward to the next session	<p>Adrian Cannon <i>FPF Chair</i> Witstock</p>
1.20	<i>Luncheon followed by informal networking session</i>	

Next Future Payments Forum Meeting: **Thursday, 4th May, London**

If your organisation would like to present at a future meeting please contact Annabel Cartwright at annabel@smartex.com

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